

Dealer's Stamp

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BenQ Stretch Display Series

Where there is space, there is opportunity for adaptable perfection.









BH2401 / BH2801 / BH3501 / BH3801 / BH3801D / BH2801N / BH3801N











The Ultimate Promotion Solution for Shelves



On-shelf promotions are the final piece of information customers see before making purchasing decisions. By switching from uninspiring paper shelf labels to dynamic BenQ Stretch Displays, retail operators can enhance their stores' last mile promotions to positively influence customers' decisions and boost sales. Because shelves are usually crowded and have little room for cables, an advertising solution should be selfcontained. That's why the BenQ's Stretch Display Series is an all-in-one media solution with a built-in Android operating system. Every BenQ Stretch Display Series model also comes with X-Sign, BenQ's exclusive signage management software. X-Sign includes templates that are optimized for Stretch Display's long-and-narrow screen size, making it easy to design and display dynamic content, such as videos and scrolling text. Furthermore, BenQ's Device Management Solution (DMS) allows administrators to remotely manage displays, update firmware, and control power on/off from a centralized location, thereby saving the time and labor needed to visit each individual display.



Best of Show InfoComm

The largest professional AV event in the world, which attracts over 950 leading audio visual technology exhibitors from more than 108 countries annually.

Choose the Right Stretch Display Series models for You

Model Name	Dimension (W*H)	Application	Android Embedded	
BH280IN	73×16 cm			
BH380IN	95x32 cm Top-shelf Displays			
BH2801	73×16 cm	Top-stiell Displays	Yes	
BH3801	95×32 cm			
BH2401	63×9 cm			
BH3501	90×9 cm	In-shelf Displays		
BH380ID	97x33 cm	Double-sided Displays		

Elegant, Durable Display Cover



Anti-Reflective Glass

The BenQ Stretch Display's front panel is covered with high-performance anti-reflective glass that ensures content is always vibrant and clear. With a beautiful design that looks like an integral part of the shelves it sits on, BenQ Stretch Display Series can confer a distinctive premium atmosphere to retail outlets and boost brand positioning.

*BH2801N/ BH3801N/ BH3801D do not feature anti-reflective glass.



All-in-One, Clutter Free Solution

Android Built-In

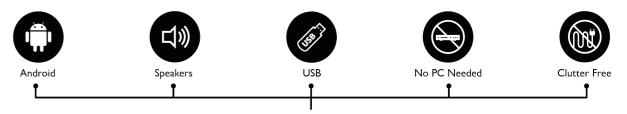
Built-in Android means that the BenQ Stretch Display Series is ready to work as soon as it's plugged in. There's no need to hook it up to a PC or other device to serve content, and embedded speakers provide for the BenQ Stretch Display's audio needs. With no cables to hide, the allin-one BenQ Stretch Display Series fits neatly on shelves and reduces clutter.

USB Plug & Play

The BenQ Stretch Display Series' plug-and-play simplicity enables you to access and play multimedia files directly from a USB flash drive. Requiring no PC connection or complicated cable setup, the BenQ Stretch Display Series ensures a holistic shopping experience with the most hassle-free installation.

Last Mile Promotion

The BenQ Stretch Display's special long-and-narrow design lets it fit anywhere on a shelf, making a large impact while using little space. By replacing ordinary paper price tags with audio and video content, the BenQ Stretch Display Series is built to attract customers' attention and boost sales.





The Easy Content Solution for Stretch Displays

Integrated X-Sign 2.0 Software with Stretch Display Series Content Templates

BenQ's X-Sign 2.0 takes the hassle out of designing signage content. Included with Stretch Display Series, BenQ's exclusive X-Sign software provides content templates that are especially designed for long-and-narrow displays, making it easy for operators to quickly design and roll out new promotional material. The templates also let operators add images, videos, and scrolling text to their marketing materials. The long-size templates let operators create marketing content easily while the ability to enrich materials with media content will boost the store's bottom line.



Specially Designed Long-and-Narrow Templates

X-Sign offers templates especially designed to fit the screens of Stretch Display Series. After choosing a template, users can make the perfect advertisement simply by adding images and text.



Real Time Messages

X-Sign lets operators push real-time messages to the display network to create instant excitement.



Instant Price Updates

Updating prices and other fluctuating content is easy. Operators just need to modify a centralized .csv file in the cloud.





Broadcast YouTube Live Streaming across Multiple Displays

With X-Sign, operators can insert live YouTube broadcasts of product launches on Smart Signage in real time, which makes promoting new products instant and easy.



QR Code Interaction and Analysis

X-Sign allows operators to embed QR Codes that, when scanned, can offer customers the latest promotional information. X-Sign also offers QR Code analysis to let operators see when and where customers are interacting with content. This analysis can help operators quickly adjust their offers to match customer interest.



24/7 Non-Stop Operation

A 55,000-hour lifespan and industrial-class performance make BenQ Stretch Display Series models far more economical than consumer display models. Built especially for business use with advanced panel technology, the BenQ Stretch Display Series can provide reliable 24/7 non-stop performance for years and years.



Flawless Display in Portrait and Landscape View

Unlike anything else available on the market, the BenQ Stretch Display Series is built to ensure flawless portrait and landscape view. This choice between vertical and horizontal installation greatly increases flexibility when operators are designing and arranging their stores.



High Brightness

At 1000 nits brightness, the BenQ Stretch Display Series can provide striking colors and clarity in brightly lit environments, facilitating both indoor and semi-outdoor applications.

*BH3801D is limited to 700 nits of brightness.

Centralized Remote Content Management

X-Sign simplifies content management. It can be used to update content for all displays within a store, or even to manage content in multiple stores across the nation or anywhere in the world.



Hassle-free Display Management



DMS Local

Operators can remotely control display on/off time or backlight via LAN.
*For RS232 control, please use MDA.



DMS Cloud (Device Management Solution)

Gives operators control of all BenQ Digital Signage in the store and lets them install Android TM apps via BenQ's cloud server.



OTA (Over-the-Air) Update

Keep all display drivers up-to-date with easy firmware update.

Eye-catching Signage for Every Space

Available in a variety of shapes and sizes suited for different shelves



In-shelf Displays BH2401 / BH3501



Top-shelf Displays BH2801



Counter Displays BH2401

Supermarket

Customers can see the latest discounts and promotional information



Top-shelf Displays BH2801

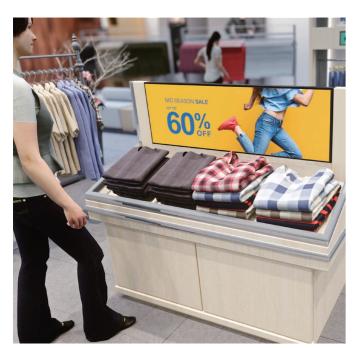


Top-shelf Displays BH3801



Top-shelf Displays BH2401

Advertise in any long and narrow space with vertical, horizontal, and double-sided options



Double-Sided Stretch Displays BH3801D



Promotional Display BH3801



Promotional Display BH2801

Malls, Banks, Offices, and Public Transportation

Suitable for wide applications in a variety of spaces



Informational Displays BH3801



Informational Displays BH2401



Informational Displays BH3801



Informational Displays BH3801

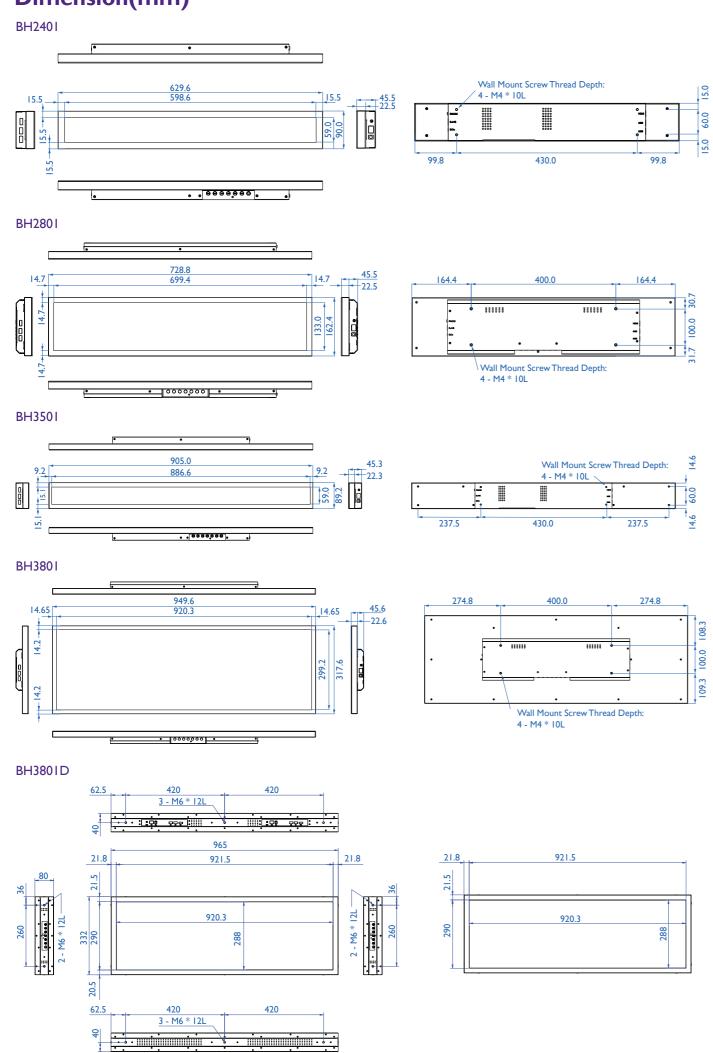
Specifications

	Model	BH2401	BH2801	BH3501	BH380I	BH380ID	BH280IN	BH3801N	
	Screen Size	24"	28"	35"	38"	38"	28"	38"	
	Backlight/Lightsource	E-LED	E-LED	E-LED	E-LED	E-LED	E-LED	E-LED	
	Active Area (horizontal × vertical)(mm)	598.6 x 59.0 mm	699.4 x 133.0 mm	886.6 x 59.0 mm	920.3 x 289.2 mm	920.3 x 288.0 mm	700.4 x134.0 mm	921.3 x 290.2 mm	
	Resolution (pixels)	1920 x 190	1920 x 360	1920 x 130	1920 x 600	1920 x 600	1920 x 360	1920 × 600	
Panel	Brightness (typical)	1000 nits	1000 nits	1000 nits	1000 nits	700 nits	1,000 nits	1000 nits	
	Contrast Ratio (typical)	3000:1	3000:1	3000:1	3000:1	1000:1	3000:1	3000:1	
	Aspect Ratio	16:1.6	16:3	16:1	16:5	16:5	16:3	16:5	
	Light Life (typical)	55,000hrs	55,000hrs	55,000hrs	55,000hrs	55,000hrs	55,000hrs	55,000hrs	
	Display Orientation	Landscape / Portrait	Landscape / Portrait	Landscape / Portrait	Landscape / Portrait	Landscape / Portrait	Landscape / Portrait	Landscape / Portrait	
	OS	Android	Android	Android	Android	Android	Android	Android	
System	System Memory (GB)	2GB	2GB	2GB	2GB	2GB	2GB	2GB	
	Storage (GB)	32GB	32GB	32GB	32GB	32GB	32GB	32GB	
Audio	Internal Speaker (Amp)	IW×2	IW×2	IW x 2	IW×2	IW x 4	IW x 2	IW×2	
Glass	Tempered Glass	Yes	Yes	Yes	Yes	No	No	No	
	HDMI In/Out	xI / N/A	xI / N/A	xI / N/A	xI / N/A	x2 / N/A	xI / N/A	xI / N/A	
Connectivity	USB port (Type A)	x2 / N/A	x2 / N/A	x2 / N/A	x2 / N/A	x4 / N/A	x2 / N/A	×2 / N/A	
	RJ45 Port In/Out	xI / N/A	xI / N/A	xI / N/A	xI / N/A	x2 / N/A	xI / N/A	xI / N/A	
Control	RS232 In/Out	xI / N/A	xI / N/A	xI / N/A	xI / N/A	x2 / N/A	xI / N/A	xI / N/A	
	AC/DC In	DC	DC	DC	DC	DC	DC	DC	
Power	Voltage	100V ~ 240V, 50Hz / 60Hz	100V ~ 240V, 50Hz / 60Hz	100V ~ 240V, 50Hz / 60Hz	100V ~ 240V, 50Hz / 60Hz	100V ~ 240V, 50Hz / 60Hz	100V ~ 240V, 50Hz / 60Hz	100V ~ 240V, 50Hz / 60Hz	
	Power Consumption (typical/standby)	13W / <0.5W	20W / <0.5W	18W / <0.5W	38W / <0.5W	45W / <0.5W	20W / <0.5W	38W / <0.5W	
	Dimension (WxHxD) (mm)	629.6 x 90.0 x 45.5mm	728.8 x 162.4 x 45.5mm	905.0 x 89.2 x 45.3mm	949.6 x 317.6 x 45.6mm	965.0 x 332.0 x 80.0 mm	725.8 x 159.4 x 43mm	946.6 x 314.6 x 43mm	
Mechanical	Bezel Width (top/bottom/left/right) (mm)	15.5 / 15.5 / 15.5 / 15.5mm	14.7 / 14.7 / 14.7 / 14.7mm	15.1 / 15.1 / 9.2 / 9.2mm	14.2 / 14.2 / 14.7 / 14.7mm	14.2 / 14.2 / 14.7 / 14.7mm	12.7 / 12.7 / 12.7 / 12.7mm	12.2 / 12.2 / 12.6 / 12.6mm	
riechanicai	Weight (w/o Packing/ w/ Packing) (kg)	3.4kg / 5.5kg	5.3kg / 8.1kg	3.9kg / 6.4kg	11.0kg / 14.4kg	13.0kg / 16.5kg	4.3kg / 7.1kg	8.5kg / 11.9kg	
	Wall Mounting (VESA) (mm)	430 x 60 (4 holes) 4 - M4 x 10L	400 x 100 (4 holes) 4 - M4 x 10L	430 x 60 (4 holes) 4 - M4 x I0L	400 x 100 (4 holes) 4 - M4 x 10L	10 - M6 x 12L (10 holes)	400 x 100 (4 holes) 4 - M4 x 10L	400 x 100 (4 holes) 4 - M4 x 10L	
	Operation Temperature	0°C ~ 50°C	0°C ~ 50°C	0°C ~ 50°C	0°C ~ 50°C	0°C ~ 50°C	0°C ~ 50°C	0°C ~ 50°C	
Environment	Storage Temperature	-25°C ~ 60°C	-25°C ~ 60°C	-25°C ~ 60°C	-25°C ~ 60°C	-25°C ~ 60°C	-25°C ~ 60°C	-25°C ~ 60°C	
	Usage (Hour/Day)	24/7	24/7	24/7	24/7	24/7	24/7	24/7	
OSD	On-Screen Display Languages	English / French / German / Dutch / Polish / Russian / Czech / Danish / Swedish / Italian / Romanian / Finnish / Norwegian / Greek / Hungarian / Spanish / Portuguese / Traditional Chinese / Simplified Chinese / Arabic / Japanese / Thai / Persian / Vietnamese / Korean (25 Languages) English / French / German / Dutch / Polish / Russian / Czech / Danish / Swedish / Italian / Romanian / Finnish / Norwegian / Greek / Hungarian / Spanish / Portuguese / Traditional Chinese / Simplified Chinese / Arabic / Japanese / Thai / Persian / Vietnamese / Korean (25 Languages)							
	Device Management Solution (DMS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Software	X-Sign (please check X-Sign website for detailed compatibility info.)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
	Remote Control	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
	Power Cord(by region)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Accessory	HDMI Cable	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
	RS232 Cable/RS232 Loop Cable	Yes/No	Yes/No	Yes/No	Yes/No	Yes/No	Yes/No	Yes/No	
	Quick Start Guide	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
	User's Manual Electronic File	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
	Oser's manual electronic file	ies	ies	ies	ies	res	ies	ies	

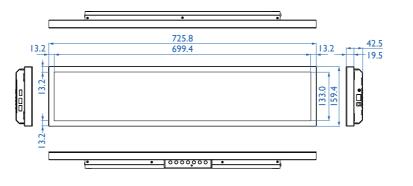
^{*}These features are compatible with selected models. For more information, please refer to BenQ's official website.

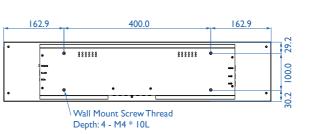
^{**} Please check X-Sign website for detailed compatibility info. http://business-display.benq.com/

Dimension(mm)

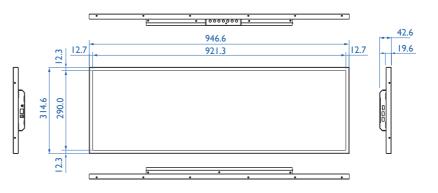


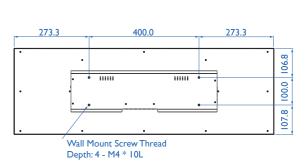






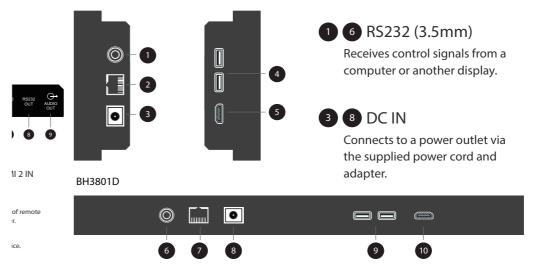
BH3801N





Input/output terminals

BH2401/BH2801/BH3501/BH3801/BH2801N/BH3801N



2 7 LAN

Connects to the RJ-45 port on your Ethernet or router.

4 9 USB(2.0)

Accesses multimedia files on USB drives directly.

5 10 HDMI IN

Receives HDMI signals from an external device.

The object of the declaration described above is in conformity with the relevant Union harmonization legislation. The products are suitable for applications in retail (including but not limited to high fashion, fast fashion, grocery, show rooms, restaurants, and shopping centers),

leisure, transportation, healthcare and more.

EMC Directive 2014/30/EU | LVD Directive 2014/35/EU | RoHS Directive 2011/65/EU Ecodesign Directive 2009/125/EC | Turkish ErP (Decision 2010/643)

The following harmonized standards and technical specification have been applied:

EN 55024:2010+A1:2015 | EN 55032:2015; Class A | EN 61000-3-2:2014 | EN61000-3-3:2013

EN 50581:2012 | EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013